



**mapiya
lumi**
around here

TMAG's gallery
for children
0 – 7 years

Frequently Asked Questions

mapiya lumi | around here is TMAG's new long-term gallery for children 0-7 years.

Opening from 30 April 2021, the gallery is a specially-developed, age-appropriate museum experience for young children and their carers.

'*mapiya lumi*' is the Tasmanian Aboriginal phrase for 'around here' and reflects a focus in the exhibition on a sense of home and place that is unique to the islands that make up *lutruwita/Tasmania*.

With a dedicated space for ages 0-3 and a range of exciting spaces to discover for children aged 3-7, *mapiya lumi | around here* is a unique new cultural experience for young families visiting TMAG.

What to expect

mapiya lumi | around here is a 45-minute booked-in experience designed for children 0-7 years (although the last session of each day extends to 90 minutes).

Entry to TMAG and the gallery is free. TMAG is fully accessible. Visitors should note that some experiences in *mapiya lumi | around here* invite age-appropriate climbing, crawling and physical exploration.

mapiya lumi | around here contains simple audio-visual content but does not include high-impact special effects. TMAG will be promoting regular sound down sessions, so please see our website for regular updates.

The gallery is situated adjacent to TMAG's Central Gallery. Visitors should plan to arrive at least 10 minutes before their booked session time. The journey from TMAG's entrance to the gallery can take some time with young children. Please note, toilets and a baby change area are available on the way to the gallery entrance.

As a gallery focused on very young children, *mapiya lumi | around here* contains very little text. However, to assist parents and carers, coming soon will be a number of QR codes, which will link to additional information about the objects and experiences within the gallery.

Please note, while *mapiya lumi | around here* is a physical interactive experience where visitors are encouraged to touch objects and displays, in TMAG's other galleries visitors should not touch exhibits unless otherwise indicated.

Bookings

Why do I need to book?

mapiya lumi | *around here* has timed sessions to ensure the gallery meets current health guidelines with opportunities for regular cleaning and sanitising throughout the day. Booked sessions also ensure the gallery operates at optimum level, guaranteeing visitors a quality experience.

Can I change my booking?

Yes. But you will need to cancel your original booking and then rebook with your new day and time. If you can't make it to TMAG on the day of your booking, please click the link in your confirmation email from TryBooking to cancel your spot so it is available for another family.

Can I book in on the day?

If there are sessions with unfilled places then you can book in at TMAG at the gallery entrance on the day. However, to ensure a place we strongly advise you to make a booking in advance.

What time are the sessions?

Daily sessions following normal TMAG opening hours are: 10:15 am; 11:15 am; 12:15 pm; 1:15 pm and 2:15 pm. Please note, the last session of the day runs until 3:45 pm.

What if I'm late for my booked session?

TMAG will hold your place for 15 minutes after the advertised starting time of your session. After that time TMAG reserves the right to allocate your place(s) to any waiting patrons.

If I miss my session can I just go into the next session?

If a place is available you can rebook at the gallery door for a later session.

How many people can book together?

TMAG is currently limiting a single booking to no more than 6 people (including any babies).

Can I bring along an extra person on the day?

Sessions have a limit of 40 people (including babies). If the session is full, then no additional person can be added to your group on the day.

Can I book the gallery for a child's birthday party?

TMAG is not currently offering the gallery for private parties.

Can I book in a day-care, kindergarten, or early primary school group?

If you wish to make a booking for a formal or informal learning group, please email your request to tmag.bookings@tmag.tas.gov.au. Gallery limits and child to adult ratios will apply. At this time group bookings will only be available for afternoon sessions.

What are a parent/carer's responsibilities?

TMAG conditions of entry require young children to be supervised by adults at all times. Our children's gallery is designed as an entertaining and informative experience for both adults and children to enjoy together.

Can I come and go in the gallery?

Yes, you can come and go during your session time, however TMAG's conditions of entry require that children are not left unattended in TMAG galleries. If you need to leave the gallery for any reason you must take your child or children with you.

Is it safe to leave my child in the gallery?

TMAG takes the care and security of all visitors very seriously. While our Visitor Services Officers are accredited to work with vulnerable people, they cannot take responsibility for individual children even for short periods of time.

Amenities

Where can I eat and drink?

As part of TMAG's conditions of entry, food and drinks must not be brought into the galleries. This includes *mapiya lumi | around here*. Either before or after your 45-minute session please enjoy a snack or drink in the TMAG Courtyard or veranda area. For parents needing to give a baby a bottle or to breastfeed, you are welcome to use the lounge area in the Central Gallery adjacent to the pram parking area.

Where can I change a baby?

TMAG has baby change facilities behind the main entrance area you will pass through on the way to *mapiya lumi | around here*. A second baby change facility is available on the floor above the gallery and is accessible via a lift. Please ask a TMAG staff member for directions.

Where can I leave the pram?

There is dedicated pram/stroller parking area in the Central Gallery close to the entrance to *mapiya lumi | around here*.

Age limits and visiting as a family

Can a child older than 7 visit *mapiya lumi | around here*?

Yes, if the child is part of a family group visiting the gallery with younger children. However, the child must be part of your booking. If you are in the gallery with an older child, please ask them to take care with smaller children and babies in the space and to be aware that the gallery is designed for children 0-7 years.

Is there a maximum age for children?

The gallery is designed for children 0-7 years. While older children may be part of a family group booking, please understand the gallery is not designed for children 8 years and older.

How young can a person responsible for other children be?

Individuals 16 years and older can be responsible for other children. Due to COVID-19 regulations, all visitors aged 16 years and older must check in using the Check in Tas app.

