

TMAG COVID-19 information

Updated as at Dec 2021



COVID-19 advice for visitors

 CHECK IN TAS	All visitors are required to check in onsite via the Check in TAS App. Group visits must pre-book online		TMAG has increased regular cleaning and removed some exhibits for your safety
 MASK REQUIRED	All visitors aged 12 and over are required to wear a face mask		Don't plan to visit if you are unwell
 1.5 metres	Keep 1.5 m from others at all times and observe capacity limits for each gallery		The Courtyard Café and Museum Shop are open, please pay by card where possible

TMAG welcomes visitors to our COVID-19 Safe environment.

As always, the health and safety of our visitors, staff and the community in general remains our top priority. For this reason, we would like to share with you some of the ongoing measures we have implemented to ensure a safe and secure environment for everyone who visits us.

Please consult the Tasmanian Government's Coronavirus website, www.coronavirus.tas.gov.au, regularly to stay up to date with current restrictions.

Onsite COVID-19 support measures

- All visitors are required to check in onsite via the Check in TAS App. Group visits must pre-book online. TMAG remains free admission.
- Face masks are required to be worn by everyone aged 12 and over when in public indoor settings in Tasmania, as per Public Health requirements. This includes TMAG. Please remember to bring your mask when you visit the museum.
- All staff and volunteers and contractors are required to be vaccinated and have completed a COVID-19 safe training program.
- Please enter TMAG via the main Watergate entrance at Dunn Place.
- Where possible, please refrain from bringing bags to the museum. Cloaking and bag storage is however available via a Visitor Services Officer and no longer self-service. There remains no charge.
- 1.5 metre distancing and hygiene signage is in place across the museum.
- One-way traffic flows have been established in gallery areas where practical.
- Occupancy within each space will adhere to the one person per 2 square metre rule with signage indicating the maximum number of people allowed per gallery area. Gallery capacity limits can be found on our [Visitor Map online](#).
- Hand sanitiser dispensers are available upon arrival and throughout the museum. Visitors are asked to observe hygiene measures, including:
 - Coughing and sneezing into their elbow or a tissue, then putting the tissue in a bin
 - Washing their hands with soap for at least 20 seconds when visiting our bathrooms.
- We have increased the frequency of our cleaning throughout the museum, in particular high-touch points in common areas, such as lift buttons, handrails and bathrooms.
- Some high-touch and interactive activities have been temporarily removed until further notice, or otherwise will be frequently cleaned throughout the day.
- Visitors with access requirements can still use lifts, and borrow wheelchairs which are sanitised after each use.
- Please do not plan to visit if:
 - you're unwell, and have experienced a high temperature (> 37.5°), night sweats, chills, coughing, shortness of breath, sore throat or loss of taste or loss of smell.
 - had close contact with a confirmed case of COVID-19 in the last 14 days.
 - been instructed to quarantine and your time in quarantine has not yet finished.
- TMAG has developed a COVID-19 Safe Plan that has been registered with WorkSafe Tasmania. Visiting educational organisations are assured this plan complies with all current Public Health directives.

For more information, please visit: www.tmag.tas.gov.au