

COVID-19 advice for visitors



Visitors must book in advance online



TMAG has increased hourly cleaning and removed some exhibits for your safety



Keep 1.5 m from others at all times and observe capacity limits for each gallery



Consider downloading the COVIDSafe app before visiting



Don't plan to visit if you are unwell



The Museum Shop is open, card only



Don't visit in a large group



The Courtyard Café is currently closed

We are looking forward to welcoming visitors back to the Tasmanian Museum and Art Gallery (TMAG)

We've missed being able to connect with the Tasmanian community in person and are looking forward to sharing all the wonderful things your museum has to offer.

As always, the health and safety of our visitors, staff and the community in general remains our top priority. For this reason, we would like to share with you some of the ongoing measures we have implemented to ensure a safe and secure environment for everyone who visits us.

Onsite COVID-19 support measures

- All visitors are asked to book in advance via the TMAG website (www.tmag.tas.gov.au) to assist in managing number limits on site and allow for contact tracing if required.
- TMAG remains free admission and there are no booking fees.
- Information collected via the bookings system will be for the purpose of contract tracing and will be stored securely for a period of 21 days unless approval is given by the visitor to receive further communication from TMAG in the form of our monthly e-newsletter.
- All staff and volunteers have completed a COVID-19 safe training program.
- Please enter TMAG via the main Watergate entrance at Dunn Place. The entrance via Macquarie Street is not currently in use.
- Where possible, please refrain from bringing bags to the museum. Cloaking and bag storage is however available via a Visitor Services Officer and no longer self-service. There remains no charge.
- 1.5 metre distancing and hygiene signage is in place across the museum.
- Occupancy within each space will adhere to the one person per 2 square metre rule with signage indicating the maximum number of people allowed per gallery area.
- A Visitor Map with details of gallery capacity limits can be found on the website (www.tmag.tas.gov.au).

- One-way traffic flows have been established in gallery areas where practical.
- Hand sanitiser dispensers are available upon arrival and throughout the museum.
- We have increased the frequency of our cleaning throughout the museum in particular high-touch points in common areas, such as lift buttons, handrails and bathrooms.
- High-touch and interactive activities have been temporarily removed until further notice, or otherwise will be frequently cleaned throughout the day.
- Visitors with access requirements can still use lifts, and borrow wheelchairs which are sanitised after each use.
- Group visits over six people are currently not possible.
- Larger group bookings will be available in late July at the start of Term 3, to ensure learners can get the most out of their TMAG experience.
- Public programs and events will remain on hold for now.
- Our Members' Lounge will remain temporarily closed.
- The reopening of TMAG includes the Museum Shop. Please bring a credit or debit card for any on-site purchases, as cash will not be accepted.
- Due to the COVID-19 pandemic and restrictions, the Courtyard Café licensee has made a business decision not to reopen until September. We apologise for any inconvenience this may cause.
- Visitors are asked to cough and sneeze into their elbow or a tissue and put the tissue in a bin.
- Visitors are asked to wash their hands with soap for at least 20 seconds when visiting our bathrooms.
- Please consider downloading the Australian Government's [COVIDSafe app](#) before you visit.
- Please do not plan to visit if:
 - you're unwell, have experienced cold or flu symptoms, fever or recent loss of smell or taste.
 - had close contact with a confirmed case of COVID-19 in the last 14 days.
 - been instructed to quarantine and your 14 days has not yet finished.